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DIRECTOR OF DEPARTMENT OF LIQUOR CONTROL

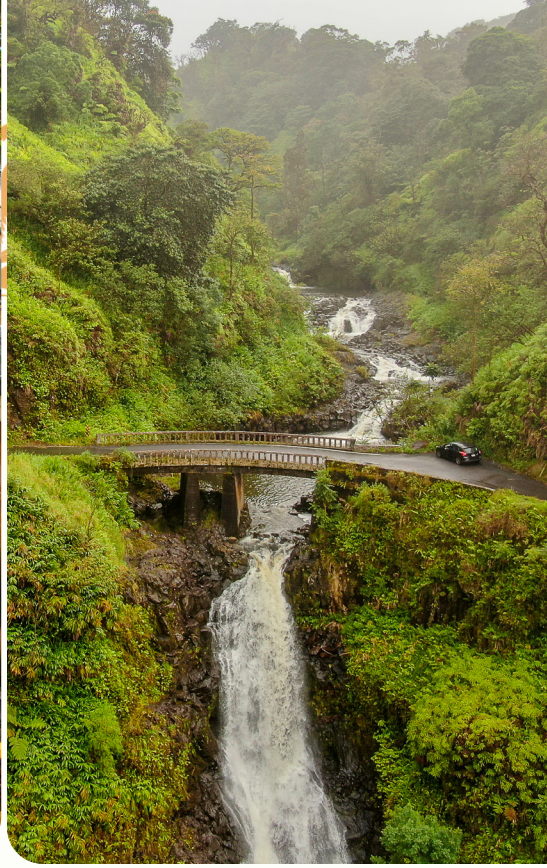
COUNTY OF MAUI | WAILUKU, HAWAI'I

ANNUAL SALARY: $183,106

THE COUNTY OF MAUI, HAWAI'I, seeks a collaborative, forward-thinking executive to serve as its next Director of Department of Liquor Control to modernize operations, strengthen community partnerships, and foster a culture of accountability, fairness, and exceptional public service. Leading an experienced team of approximately 27 staff responsible for licensing, education, compliance, and enforcement, the Director will oversee a proposed FY2027 budget of $2.16 million and have the opportunity to bring fresh ideas, improve service delivery, and make a meaningful impact on the businesses, residents, and communities of Maui County. The ideal candidate will bring strong executive and administrative leadership experience, sound judgment, and a background in law enforcement, regulatory compliance, investigations, or a related field. They will demonstrate the ability to balance enforcement responsibilities with responsive, community-focused service. **Ready to make your mark in one of the world's most remarkable island communities? Apply today!**







Maui at a Glance

~160K
RESIDENTS

10,023 ft
Elevation of Maui's highest peak—
HALEAKALĀ

2ND
LARGEST
Hawaiian island by land area

727
SQ. MILES

YEAR-ROUND
tropical climate
(with warm coastal temperatures)

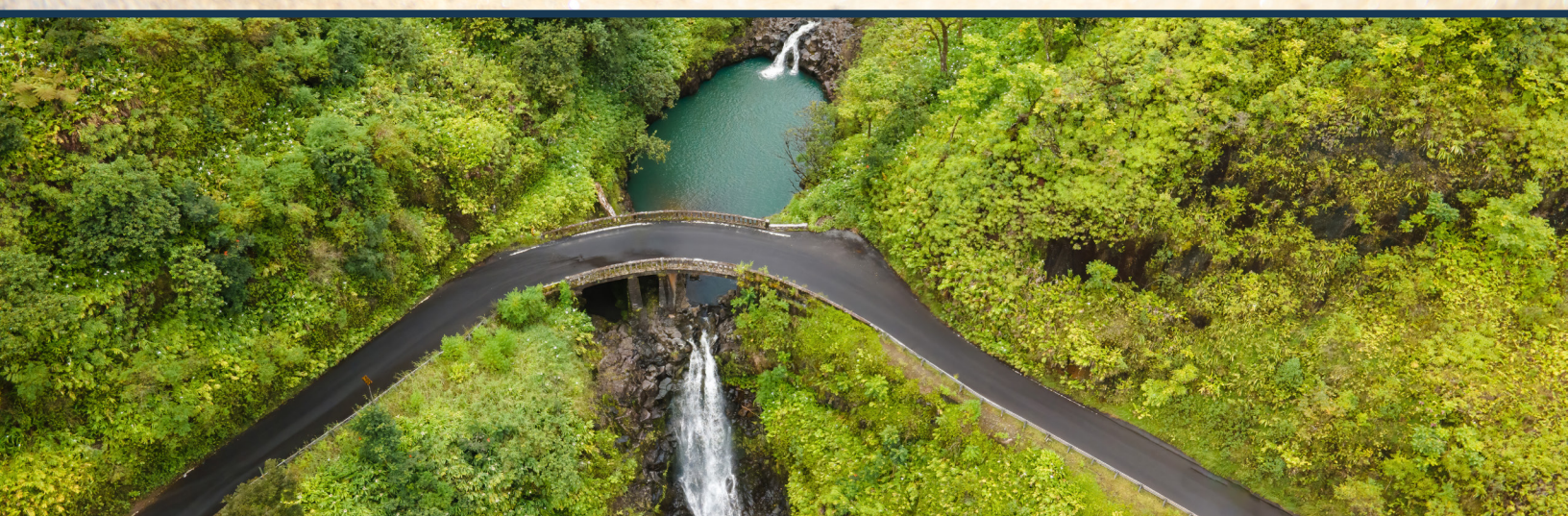
Discover Maui County

WHY MAUI? MORE THAN A CAREER MOVE, it is an opportunity to enjoy a better work-life balance, embrace the island lifestyle, and make paradise home. Maui County is known for its beautiful landscapes, unique island communities, and rich cultural heritage. Consisting of Maui, Moloka'i, and Lāna'i, the County offers a distinctive way of life shaped by Native Hawaiian culture, strong community ties, and a deep connection to the land and ocean. From its renowned beaches and coastal communities to the slopes of Haleakalā and the rural Upcountry, each island and region has its own character. Residents enjoy year-round outdoor activities, a vibrant local food and arts scene, and the opportunity to be part of communities where relationships and local traditions matter. With tourism, hospitality, and locally owned businesses playing an important role in the economy, Maui County offers a unique environment where thoughtful, fair, and community-focused liquor regulation is especially important.









The Department & Governance

THE DEPARTMENT OF LIQUOR CONTROL ADMINISTERS licensing and permits, enforcement, auditing, education, and related support services. Its work touches local entrepreneurs, established hospitality operators, workers, residents, and visitors throughout the County. The Department operates with approximately 27 employees, including an enforcement team, with a proposed FY 2027 General Program budget of $2.16 million.

CLICK LINKS

The **Liquor Control Commission** exercises regulatory and policy responsibilities, including licensing and rulemaking, while the separate **Liquor Control Adjudication Board** conducts enforcement-related hearings. The Director is responsible for departmental operations and works closely with both bodies, other County partners, licensees, and the public.

The Job

THE DIRECTOR PLANS, DIRECTS, and administers the Department's operations, finances, personnel, programs, and regulatory functions. Key responsibilities include:

- Bring people together to build a collaborative, high-performing department where employees feel supported, expectations are clear, and everyone works toward shared goals.
- Lead day-to-day operations, including licensing, enforcement, investigations, auditing, and education programs, to ensure services are delivered efficiently, fairly, and consistently.
- Champion innovation and modernization by streamlining processes, improving the licensing experience, embracing technology, and finding better ways to serve businesses and the community.
- Set a clear direction for the Department by establishing priorities, managing resources responsibly, and measuring progress to ensure meaningful results.
- Build a strong partnership with the Liquor Control Commission and Adjudication Board, providing open communication, thoughtful recommendations, and the information needed to make sound decisions.
- Be a visible, approachable, and trusted leader who builds positive relationships with licensees, business owners, residents, community partners, law enforcement, and other agencies throughout Hawai'i.
- Invest in staff and organizational culture, developing future leaders, encouraging professional growth, strengthening communication, and creating a workplace built on trust, respect, and accountability.

OPPORTUNITIES — AHEAD —

Improve the applicant and licensee experience through more predictable timelines, clearer guidance, proactive communication, and effective follow-through.

Help advance online application capabilities, updated standard operating procedures, and the review and modernization of administrative rules.

Introduce meaningful performance measures to understand processing times, identify bottlenecks, and demonstrate progress.

Strengthen cross-division teamwork, supervisory capacity, employee engagement, and a culture of accountability and respect.

Increase transparency and trust through responsive communication with the Commission, staff, licensees, and the broader community.



The Ideal Candidate

THE IDEAL CANDIDATE IS A PRINCIPLED, approachable, and decisive leader who pairs law enforcement and administrative experience with good judgment and a genuine service mindset. They are comfortable leading change without losing sight of regulatory responsibilities, community expectations, or the experience and institutional knowledge of existing staff. The ideal Director is an active listener and a clear, candid communicator who welcomes feedback, responds to concerns, and handles sensitive matters with discretion and fairness.

Success will require a leader who can unite experienced professionals, address performance matters constructively, make difficult decisions, and follow through on commitments. The Commission values an intellectually curious, self-directed leader who seeks out best practices, collaborates with peers across Hawai'i, and builds respectful relationships with businesses and residents. Experience improving complex processes, implementing technology, and establishing practical service standards and performance measures will be particularly valuable.

MINIMUM QUALIFICATION REQUIREMENTS

Training and Experience: The Director of Liquor Control shall have had a minimum of five years of experience in law enforcement, at least three of which shall have been in an administrative capacity.



Salary & Benefits

Annual Salary: $183,106, PLUS the County offers a comprehensive benefits program that includes:

- **Health Benefits**
- **Group Life Insurance**
- **Hybrid & Contributory Retirement Benefits**
- **Deferred Compensation**
- **Paid Holidays**
- **Flex Spending Plan**
- **Vacation and Sick Leave**
- **Employee Assistance Program**
- **Training Opportunities**

VIEW FULL BENEFITS INFORMATION

CLICK BUTTON

How *to* Apply

Apply by **DECEMBER 21, 2026** at:

WBCP JOB BOARD

CLICK BUTTON

SAVE THE DATES. Selected candidates must be available for both interview dates.

Initial virtual interviews will take place on **JANUARY 22, 2027**.

Finalists will move forward to round two in-person interviews **on FEBRUARY 10, 2027** with the Commission, which will be conducted in public pursuant to policies and practices.

IMPORTANT ELIGIBILITY INFORMATION. Out of state applicants are encouraged to apply. However, please note Hawaii law generally requires candidates to have resided in the State of Hawaii for at least one year immediately preceding appointment. Limited statutory exceptions may be available, subject to applicable approvals. Candidates who do not currently meet the residency requirement are welcome to contact WBCP to discuss their eligibility before applying. For additional information, please review **Hawaii Revised Statutes § 78-1(b)**.

CLICK LINK

QUESTIONS? Please contact your recruiter, **Wendi Brown**, with any inquiries: **wendi@wbcpinc.com**
866.929.9227 | **541.664.0376**